

**EMERGENCY MANAGEMENT INSTITUTE**  
*Certificate of Achievement*

*This Certificate of Achievement is to acknowledge that*

**ROBERT M. BENTLEY**

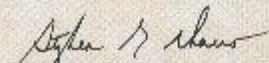
Has reaffirmed a dedication to serve in times of crisis through continued professional development  
and completion of the independent study course:

**IS-241**

**Decision Making & Problem Solving**

*Issued this 22nd Day of May, 2003*

0.5 CEU

  
**Stephen G. Sharro**  
*Director, Training Division*

